



Your Pubs Code Rights in Your New Business

My name is Fiona Dickie, and I am the Pubs Code Adjudicator (PCA). As a tied tenant or licensee of a regulated pub company you have important Pubs Code rights. Independent of the pub companies and government, my job is to make sure that [name of POB] complies with its Pubs Code duties to you.

Congratulations on your new tied pub.

Find out about your Pubs Code rights. They are for your protection and to help you make the right decisions for your business. The Code includes rights to information from [name of POB] - such as about rent reviews, repairs, and insurance. It is intended to make sure [name of POB] treats you fairly and lawfully and that you are no worse off than if you were free of tie.

As the PCA, I can:

- Monitor how pub companies comply with the Pubs Code and where appropriate, work with their Code Compliance Officers to deal with issues
- Consider intelligence about whether pub companies are complying with the Code
- Investigate if I suspect a pub company has breached the Pubs Code, and take action where I find that it has, including imposing a financial penalty
- Provide an arbitration service to resolve Pubs Code disputes between tenants (and licensees) and their pub companies

It is important to stress that I cannot provide you with legal advice or represent you in any case with your pub company. You can find useful information about your rights on my [website](#), including factsheets and guidance about how pub companies should comply with their Pubs Code duties.

Find out more

- See [name of POB]'s website or ask your [Code Compliance Officer](#).
- Check information your pub company gave you before you signed your agreement
- Keep up with the latest developments on [our website](#)
- Follow the PCA on [X](#) and [Facebook](#)
- Read my regular column in [The Morning Advertiser](#)
- Speak to my team if you have [enquiries about the Code](#).

I share your passion for pubs and want to see them flourish. I am committed to ensuring the pub companies deliver on their Code duties.

Warm wishes,
Fiona Dickie, Pubs Code Adjudicator

Please note, this letter is for new tied tenants under a substantive agreement (not a franchise or short agreement).

