

## PCA Arbitration Data - Quarterly Release (January - March 2018)

Enquiries				
	This Quarter 01/01/2018 to 31/03/2018	Last Quarter 01/10/2017 to 31/12/2017	Cumulative from 01/04/2017 to 31/03/2018	Cumulative from 21/07/2016 to 31/03/2018
Total	35	67	202	692

Total Referrals for Arbitration				
01/01/2018 to 01/10/2017 to 01/04/2017 to 21/07/2016				Cumulative from 21/07/2016 to 31/03/2018
Received	36	16	110	262
Accepted	31	16	100	216

Referrals for Arbitration (MRO related referrals)				
	This Quarter Last Quarter Cumulative from 01/01/2018 to 01/10/2017 to 01/04/2017 to 21/07/2016 31/03/2018 31/12/2017 31/03/2018 31/03/2018			
Received	33	13	98	228
Accepted	28	14	90	192

Referrals for Arbitration (non-MRO related referrals)				
	This Quarter	Last Quarter	Cumulative from	Cumulative from
	01/01/2018 to	01/10/2017 to	01/04/2017 to	21/07/2016 to
	31/03/2018	31/12/2017	31/03/2018	31/03/2018
Received	3	3	12	34
Accepted	3	2	10	24

Current Arbitration Caseload			
Accepted cases that have been opened for:	Cumulative from 01/04/2017 to 31/03/2018	Cumulative from 21/07/2016 to 31/03/2018	
Less than 1 month (30 days or less)	14	14	
Between 1 and 3 months (between 31 and 90 days)	17	17	
Between 3 and 6 months (between 91 and 180 days)	13	13	
Longer than 6 months (181 days or greater)	30	63	
Total	74	107	

Total Awards Issued			
	This Quarter	Last Quarter	Cumulative from
	01/01/2018 to	01/10/2017 to	21/07/2016 to
	31/03/2018	31/12/2017	31/03/2018
Awards issued	44	18	142

Most Common Pubs Code Referrals		
This quarter, the three most common referrals accepted by the PCA are:		
MRO (full response)		
Business Development Managers		
Rent Assessment Proposal		

Of the 216 arbitration cases accepted by the PCA, the breakdown is as follows		
Pub-owning business	Accepted cases	
Admiral Taverns	0	
Marston's	11-20	
Star Pubs & Bars	21-30	
Punch Taverns	21-30	
Greene King	21-30	
El Group	121-130	

Of the 192 MRO cases accepted by the PCA, the breakdown is as follows		
Pub-owning business	Accepted cases	
Admiral Taverns	0	
Marston's	1-10	
Star Pubs & Bars	11-20	
Punch Taverns	21-30	
Greene King	21-30	
El Group	111-120	

## Notes

- 1. Includes referrals received in the previous quarter accepted this quarter.
- 2. Where both MRO and non-MRO disputes are received by the PCA in a single referral, these are recorded against MRO referrals for arbitration.