



Transparency data

PCA Arbitration Data - Quarterly Release (January - March 2021)

Published 27 April 2021

Applies to England and Wales

Contents

1. Enquiries
2. Total Referrals for Arbitration
3. Referrals for Arbitration (MRO related referrals only)
4. Referrals for Arbitration (non-MRO related referrals)
5. Current Arbitration Caseload
6. Awards Issued
7. Most Common Pubs Code Referrals
8. Breakdown by pub-owning business
9. Notes



© Crown copyright 2021

This publication is licensed under the terms of the Open Government Licence v3.0 except where otherwise stated. To view this licence, visit nationalarchives.gov.uk/doc/open-government-licence/version/3 or write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gov.uk.

Where we have identified any third party copyright information you will need to obtain permission from the copyright holders concerned.

This publication is available at <https://www.gov.uk/government/publications/pca-arbitration-data-january-march-2021/pca-arbitration-data-quarterly-release-january-march-2021>

1. Enquiries

	This Quarter 01/01/2021 to 31/03/2021	Last Quarter 01/10/2020 to 31/12/2020	Cumulative from 01/04/2020 to 31/03/2021	Cumulative from 21/07/2016 to 31/03/2021
Total	48	62	279	1317

2. Total Referrals for Arbitration

	This Quarter 01/01/2021 to 31/03/2021	Last Quarter 01/10/2020 to 31/12/2020	Cumulative from 01/04/2020 to 31/03/2021	Cumulative from 21/07/2016 to 31/03/2021
Received	31	26	97	543
Accepted	29	25	96	490

3. Referrals for Arbitration (MRO related referrals only)

	This Quarter 01/01/2021 to 31/03/2021	Last Quarter 01/10/2020 to 31/12/2020	Cumulative from 01/04/2020 to 31/03/2021	Cumulative from 21/07/2016 to 31/03/2021
Received	27	20	76	466
Accepted	25	19	76	425

4. Referrals for Arbitration (non-MRO related referrals)

	This Quarter 01/01/2021 to 31/03/2021	Last Quarter 01/10/2020 to 31/12/2020	Cumulative from 01/04/2020 to 31/03/2021	Cumulative from 21/07/2016 to 31/03/2021
Received	4	6	21	77
Accepted	4	6	20	65

5. Current Arbitration Caseload

Accepted cases that have been opened for:	Cumulative from 01/04/2020 to 31/03/2021	Cumulative from 21/07/2016 to 31/03/2021
Less than 1 month (30 days or less)	6	6
Between 1 and 3 months (between 31 and 90 days)	20	20
Between 3 and 6 months (between 91 and 180 days)	9	9
Longer than 6 months (181 days or greater)	15	36
Total	50	71

6. Awards Issued

	This Quarter 01/01/2021 to 31/03/2021	Last Quarter 01/10/2020 to 31/12/2020	Cumulative from 21/07/2016 to 31/03/2021
Awards issued	28	23	510

7. Most Common Pubs Code Referrals

This quarter, the three most common referrals accepted by the PCA are:

- MRO, Full response
- Non-MRO, Business Development Managers
- MRO, Independent assessor

8. Breakdown by pub-owning business

Of the 490 arbitration cases accepted by the PCA, the breakdown is as follows:

Pub-owning business	Accepted cases
Admiral Taverns Limited	1
Ei Group Limited (trading as Stonegate Pub Partners)	268
Greene King Limited	48
Marston's PLC	29
Punch Taverns Limited	45
Star Pubs & Bars Limited	99

Of the 425 MRO cases accepted by the PCA, the breakdown is as follows:

Pub-owning business	Accepted cases
Admiral Taverns Limited	1
Ei Group Limited (trading as Stonegate Pub Partners)	238
Greene King Limited	44
Marston's PLC	22
Punch Taverns Limited	40
Star Pubs & Bars Limited	80

9. Notes

- Includes referrals received in the previous quarter accepted this quarter.
- Where both MRO and non-MRO disputes are received by the PCA in a single referral, these are recorded against MRO referrals for arbitration.
- This release is based on live arbitration data and is correct at the time it is captured for the purposes of publication.
- On the Current Arbitration Caseload table, the first column shows open cases that were accepted from 01/04/2020 to 31/03/2021. The second column shows all open cases that were accepted up to 31/03/2021, irrespective of acceptance date.
- Current Arbitration Caseload is data reported as of 31/03/2021.

