



Transparency data

# **PCA Arbitration Data - Quarterly Release (April - June 2021)**

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| <b>Applies to England and Wales</b> |
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# 1. Enquiries

|              | <b>This Quarter<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Last Quarter<br/>01/01/2021 to<br/>31/03/2021</b> | <b>Cumulative<br/>from<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Cumulative<br/>from<br/>21/07/2016 to<br/>30/06/2021</b> |
|--------------|------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| <b>Total</b> | 45                                                   | 48                                                   | 45                                                          | 1362                                                        |

## 2. Total Referrals for Arbitration

|                 | <b>This Quarter<br/>01/04/2021<br/>to<br/>30/06/2021</b> | <b>Last Quarter<br/>01/01/2021<br/>to<br/>31/03/2021</b> | <b>Cumulative<br/>from<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Cumulative<br/>from<br/>21/07/2016 to<br/>30/06/2021</b> |
|-----------------|----------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| <b>Received</b> | 39                                                       | 31                                                       | 39                                                          | 581                                                         |
| <b>Accepted</b> | 33                                                       | 29                                                       | 33                                                          | 523                                                         |

## 3. Referrals for Arbitration (MRO related referrals only)

|                 | <b>This Quarter<br/>01/04/2021<br/>to<br/>30/06/2021</b> | <b>Last Quarter<br/>01/01/2021<br/>to<br/>31/03/2021</b> | <b>Cumulative<br/>from<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Cumulative<br/>from<br/>21/07/2016 to<br/>30/06/2021</b> |
|-----------------|----------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| <b>Received</b> | 36                                                       | 27                                                       | 36                                                          | 500                                                         |
| <b>Accepted</b> | 31                                                       | 25                                                       | 31                                                          | 454                                                         |

## 4. Referrals for Arbitration (non-MRO related referrals)

|                 | <b>This Quarter<br/>01/04/2021<br/>to<br/>30/06/2021</b> | <b>Last Quarter<br/>01/01/2021<br/>to<br/>31/03/2021</b> | <b>Cumulative<br/>from<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Cumulative<br/>from<br/>21/07/2016 to<br/>30/06/2021</b> |
|-----------------|----------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| <b>Received</b> | 3                                                        | 4                                                        | 3                                                           | 81                                                          |
| <b>Accepted</b> | 3                                                        | 4                                                        | 3                                                           | 69                                                          |

## 5. Current Arbitration Caseload

| <b>Accepted cases that<br/>have been opened for:</b>            | <b>Cumulative from<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Cumulative from<br/>21/07/2016 to<br/>30/06/2021</b> |
|-----------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------|
| <b>Less than 1 month (30<br/>days or less)</b>                  | 16                                                      | 16                                                      |
| <b>Between 1 and 3<br/>months (between 31<br/>and 90 days)</b>  | 16                                                      | 16                                                      |
| <b>Between 3 and 6<br/>months (between 91<br/>and 180 days)</b> | 0                                                       | 9                                                       |
| <b>Longer than 6 months<br/>(181 days or greater)</b>           | 0                                                       | 34                                                      |
| <b>Total</b>                                                    | 32                                                      | 75                                                      |

## 6. Awards Issued

|                      | <b>This Quarter<br/>01/04/2021 to<br/>30/06/2021</b> | <b>Last Quarter<br/>01/01/2021 to<br/>31/03/2021</b> | <b>Cumulative from<br/>21/07/2016 to<br/>30/06/2021</b> |
|----------------------|------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------|
| <b>Awards issued</b> | 34                                                   | 29                                                   | 545                                                     |

## 7. Most Common Pubs Code Referrals

This quarter, the three most common referrals accepted by the PCA are:

- MRO, Full response
- MRO, Independent assessor
- Non-MRO, Business Development Managers

## 8. Breakdown by pub-owning business

Of the 523 arbitration cases accepted by the PCA, the breakdown is as follows:

| <b>Pub-owning business</b>                           | <b>Accepted cases</b> |
|------------------------------------------------------|-----------------------|
| Admiral Taverns Limited                              | 1                     |
| Ei Group Limited (trading as Stonegate Pub Partners) | 279                   |
| Greene King Limited                                  | 51                    |
| Marston's PLC                                        | 34                    |
| Punch Taverns Limited                                | 48                    |
| Star Pubs & Bars Limited                             | 110                   |

Of the 454 MRO cases accepted by the PCA, the breakdown is as follows:

| <b>Pub-owning business</b>                           | <b>Accepted cases</b> |
|------------------------------------------------------|-----------------------|
| Admiral Taverns Limited                              | 1                     |
| Ei Group Limited (trading as Stonegate Pub Partners) | 246                   |
| Greene King Limited                                  | 47                    |
| Marston's PLC                                        | 26                    |
| Punch Taverns Limited                                | 43                    |
| Star Pubs & Bars Limited                             | 91                    |

## 9. Notes

- Includes referrals received in the previous quarter accepted this quarter.
- Where both MRO and non-MRO disputes are received by the PCA in a single referral, these are recorded against MRO referrals for arbitration.
- This release is based on live arbitration data and is correct at the time it is captured for the purposes of publication.
- On the Current Arbitration Caseload table, the first column shows open cases that were accepted from 01/04/2021 to 30/06/2021. The second column shows all open cases that were accepted up to 30/06/2021, irrespective of acceptance date.
- Current Arbitration Caseload is data reported as of 30/06/2021.

